SPT

MyBus

Getting you around

M18 Maryhill/Bearsden

Operates daily 0900 - 1800 hrs and Thursday evenings 1800 - 2330 hrs within the area shown on the map overleaf.

To book your journey call 0845 125 9954 or 0141 352 5577 between 1100 - 1530 hrs Monday to Friday.

Call the day before you want to travel except for the following:

- For Monday travel call on the Friday prior.
- For Sunday travel call on the Thursday prior.

Alternatively, book online at spt.co.uk/mybus.

For enquiries, new registrations or to cancel your journey call 0845 128 4025 or 0141 333 4584.

What is MyBus?

MyBus is a bookable bus service offering door-to-door transport, where possible, in your area.

MyBus can be used for:

- **Shopping**
- **GP appointments***
- **Visiting friends**
- **Attending local clubs**

MyBus will pick you up and drop you off as close as possible to your destination. All vehicles are low-floor and wheelchair friendly. The driver will give assistance to board the bus from the pavement. However the driver is unable to provide assistance from your home to the bus.

How do I book MyBus?

We recommend that you register your details prior to booking by phoning the MyBus team on 0141 333 4584 or 0845 128 4025. This will speed up the booking process and enable you to let us know about any special requirements you may have such as requiring a wheelchair space.

You can book a MyBus either via our website or by phoning the booking line number for your area found at **spt.co.uk/mybus**. Please note that bookings should be made the day before you intend to travel. For Sunday travel, please call on Thursday and for Monday, please call on the Friday before.

Please have your preferred travel date, time and destination to hand when making a booking. If you are planning a journey more than a day in advance, please call the booking line after 2pm. Booking lines are closed Saturday and Sunday.

Sometimes, due to high demand, you may find the line is engaged when you dial. Should you get the engaged tone please hang up and redial.

* MyBus does not provide travel to hospital appointments as other services are in place for these purposes. Please contact your GP for assistance.

Group bookings

We are happy to arrange a group booking for more than three people regularly travelling to the same place at a set time (subject to availability). Bookings can be made by one named passenger.

Making your journey

We aim to collect passengers by your requested journey time. However, to accommodate as many customers as possible, we may alter your pick up time slightly.

Fares

Normal bus service fares apply and can be checked at the time of booking.

Passengers holding a Scottish Citizens' National Entitlement Card or a Companion Card travel for free. Fares for children aged 5 to 15 will be confirmed at the time of booking.

Public holidays

MyBus does not operate on Christmas Day or New Year's Day.

Public holiday booking information is available by phoning 0141 333 3370 or 0845 128 4026.

Please note – Calls to 0845 numbers will be charged at 2p per minute (inc. VAT) plus your telecoms providers access charge.