



DECISION NOTICE

Section 24 of the Community Empowerment (Scotland) Act 2015

Submitted by Arran Community & Voluntary Service on the 4 June 2024

A Participation Request has been submitted by Arran Community & Voluntary Service (ACVS) to Strathclyde Partnership for Transport (SPT) in terms of Section 22 of the Community Empowerment (Scotland) Act 2015 (“the 2015 Act”).

ACVS is a “community participation body” in terms of Section 20(1) of the 2015 Act and SPT is a “public service authority” in terms of Section 21 and Schedule 2 of the 2015 Act.

1. Outline of the Request

ACVS made a request to work collaboratively with SPT. ACVS notes the outcomes that they seek to achieve are:

- the ongoing coordination of journeys and as a result increased usage and ease of access to a local service;
- Improving the coordination, awareness and accessibility of the service which would result in the increased wellbeing of individuals through a reduction in social/rural isolation;
- enhance availability to those recognised as facing socio-economic and other disadvantages thus reducing inequalities.

2. Public Authority Decision

Having considered the participation request and the provisions set out under section 24 of the Community Empowerment (Scotland) Act 2015, SPT is refusing this request.

It is unclear from the Participation Request received and supplementary Q & A on exactly how the outcome will be improved by the involvement of Arran CVS. Specifically, SPT are unclear on how Arran CVS propose to improve the registration, booking and scheduling of MyBus on the island. These aspects are not suitably evidenced and addressed.

In support of the delivery of MyBus on Arran, SPT currently manage registration of users, handle bookings via our contact centre which is and via our online booking portal available 24/7 and utilise our scheduling team to co-ordinate the delivery of journeys on the island. In addition, SPT undertook a review of the MyBus service in 2023 and are currently working to implement the improvement recommendations therein, where possible. Further information is available at; www.spt.co.uk/media/s5fji3yu/ops280423_agenda6.pdf .

SPT takes this opportunity to thank ACVS for their Participation Request submission and we remain keen to meet with the organisation to discuss this matter in greater detail and how we can best support MyBus users on the island.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Gordon Dickson', is positioned above the printed name.

Gordon Dickson
Head of Bus Strategy & Delivery