

Security Stewarding – Contract Variation Proposal

Date of meeting 14 June 2024

Date of report 28 May 2024

Report by Director of Transport Operations

1. Object of report

To recommend that the Committee approve an increase to the value of the current contract for security stewarding associated with major events in the vicinity of Glasgow Subway.

2. Background to report

Security Scotland was awarded the Stewarding contract for Glasgow Subway as an initial 2 year contract with a 2 year extension option in August 2023. The original budget was estimated to be £180,000. This contract provides security stewarding services to assist in managing passenger congestion and queue management during significant events. The first year of the contract has seen a heightened demand for stewards, particularly attributed to football fixtures and major events in Glasgow during 2023. This has resulted in an overspend in the first year beyond the initially projected stewarding costs. The causes of this overspend can be attributed to factors including; cost of living increases, an initial underestimation of the total stewarding requirement, continued significant levels of anti-social behaviour at times and the need for support for our staff at stations during events.

It is envisaged that the additional costs are likely to remain relatively constant during the remainder of the contract. The current climate of anti-social behaviour is regularly increased around significant events with the stewards being an important countermeasure supporting our staff and customers.

The increase in costs takes the potential total contract value above the £200,000 threshold for Committee approval.

3. Outline of proposals

Upon revising the financial projections for the remaining years of the contract, it has been determined that an additional £176,000 will be required to cover the estimated additional cost for the remainder of the current year and the subsequent three years. This revised projection accounts for the increase in Security Scotland's hourly rate and the rise in the cost of living. The total budget value after the allocation of additional funds would be estimated at £356,000.

The proposed increase to the Security Scotland Stewarding contract aligns with anticipated steward usage during major events, aimed at safeguarding the safety and security of both customers and staff. This measure becomes imperative during periods of heightened patronage attributable to significant events, wherein the associated risks are amplified.

4. Committee action

The Committee is recommended to approve the modification to the Security Scotland stewarding contract by uplifting the overall budget by £176,000 to a total of £356,000.

5. Consequences

Policy consequences	<i>Consistent to SPTs policy on premises.</i>
Legal consequences	<i>None.</i>
Financial consequences	<i>These additional costs can be contained within current and future budgets.</i>
Personnel consequences	<i>None.</i>
Equalities consequences	<i>None.</i>
Risk consequences	<i>None.</i>
Climate Change, Adaptation & Carbon consequences	<i>None.</i>

Name Richard Robinson
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Name Valerie Davidson
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